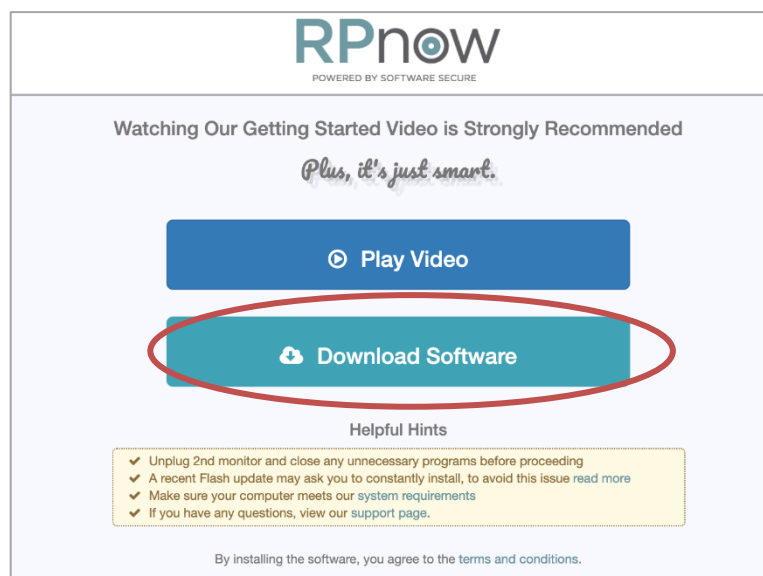# ABRSM

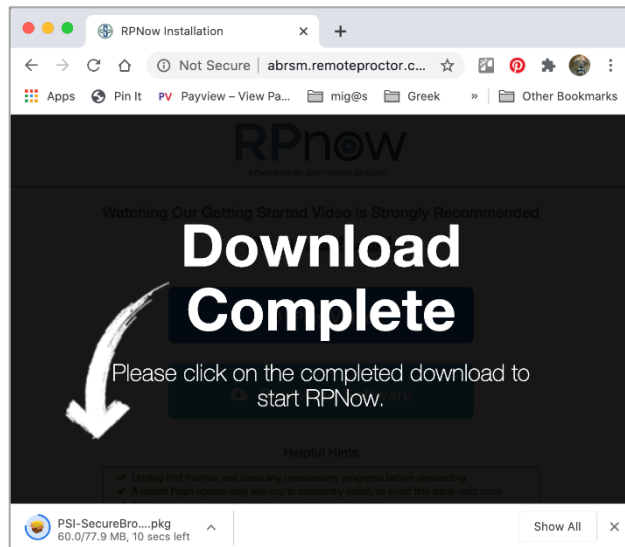# Download and installation guide for the RPNow exam platform

ABRSM's online Music Theory exam platform, proctoring and test delivery are provided by a third-party supplier called PSI who deliver over 15 million assessments every year. Online Music Theory exams will be administered using software called RPnow.

These instructions cover how to install the RPnow secure browser for your exam. You should also watch our video guides about completing a suitable room scan of your exam environment as well as showing you the question types to expect in the exam and how to navigate the exam software.
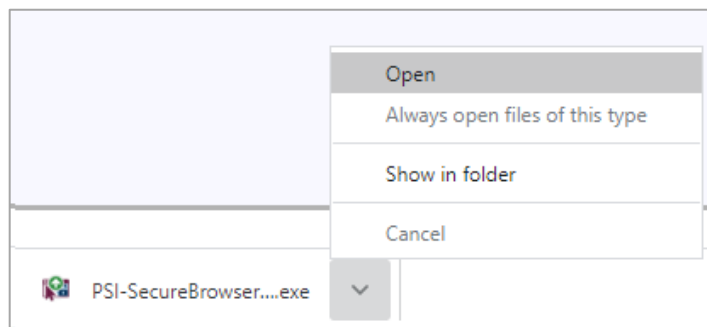
1. Log in to your ABRSM account and choose 'Start Music Theory exam' from the dashboard. This will display the screen below.

2. Directly download the secure browser RPnow software by clicking on the 'download software button' shown below. The download will take a few seconds. Note that the RPnow installer will appear differently depending on whether you are a Mac or PC user and which internet browser you used.

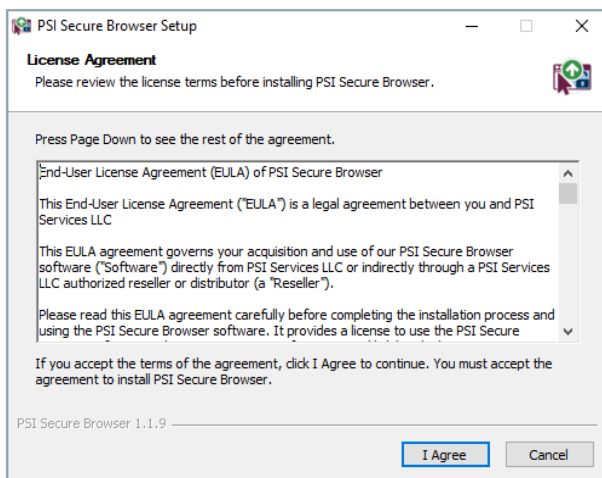3. Double click or 'open' to run the application. See examples below:
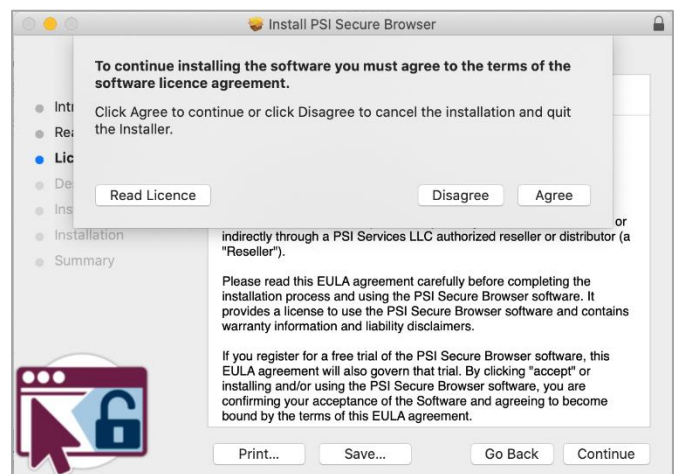

Download using Chrome on a Mac

Download using Chrome on a PC

4. Follow the installer step by step instructions and finish by reading and agreeing to the Licence Agreement that details usage of the RPnow software
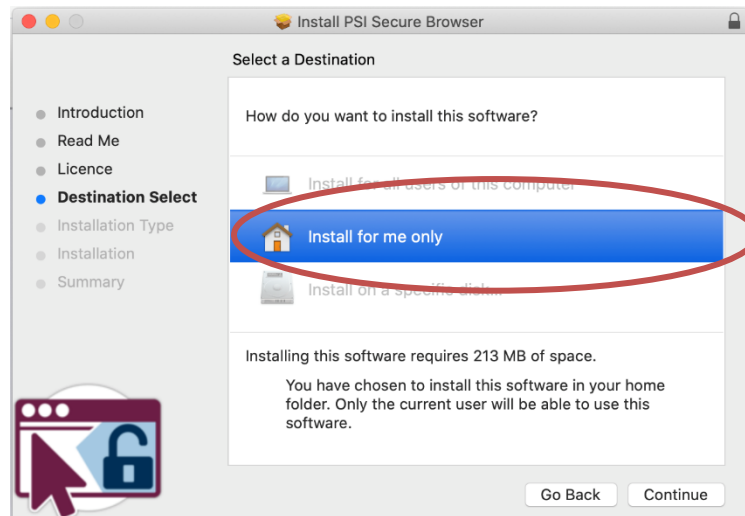

This is what it will look like on a PC

This is what it will look like on a Mac

5. When selecting a destination on a Mac, please click on 'Install for me only'

6. On completing the installation, the RPnow secure browser will automatically run.

7. The system will need to test your microphone and webcam. You may need to speak so that your voice is detected. If no sound is detected, you will have to check your microphone settings

8. You will now be able to log in to take the exam

You can also read our Online Safeguarding Policy and our Remote Proctoring in ABRSM Online Music Theory Exams.

Updated 2 June 2021